About Positive

Positive is on a mission to improve the health, wellbeing and performance of individuals and organisations through applied psychology and neuroscience. We equip people with the practical skills that enable them to optimise the psychological health and performance of themselves and those around them.

We have a hard-working, fun and kind team culture. We're passionate about our mission and determined to think big, be decisive, and continuously learn how to positively change how people think, feel, and behave. We are here to enjoy the journey too, and we take great care in who we hire so that all our team members are superbly talented, ambitious, collaborative and share our passion for proactive psychological health.

We're at the forefront of an increasingly important movement to improve psychological health in the workplace, in schools and in universities, and we're looking for the right person to help us change even more lives for the better.

About the role

We are looking for an experienced and ambitious Technical Product Manager to join our growing team. This person will take responsibility for the development of the next generation of Positive products and their supporting tech-platform. They will be tasked with delivering a seamless high-quality experience for all our clients.

The role will involve:

- Developing a thorough understanding of the current experience for key customer personas
- Identifying opportunities to enhance the current product offering, and to develop new products
- Working with the Chief Product Officer to align the opportunities with the long-term product and business strategy
- Running discovery-phases using appropriate techniques (wireframing, prototyping, user testing) to validate solutions prior to delivery
- Gathering and documenting requirements in user stories with acceptance criteria
- Working closely with lead developers to understand and document technical requirements
- Supporting the senior team in making key 'build vs buy' decisions around the technology-stack
- Working with both internal and external development teams to deliver solutions to agreed scope, time and budgets
- Using analytics to understand and improve performance and behaviour
- Enabling the wider business to execute by communicating product developments in the form of roadmaps and feature releases

About you

You will be:

- Passionate about our mission to improve the health, wellbeing and performance of people
- An excellent spoken and written communicator, comfortable talking in detail about user experience and tech-products to both technical and non-technical people
- Able to think both strategically about the longer-term product and business roadmap, and tactically about the details of the execution of a project or initiative

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- Organised and motivated and able to re-prioritise work and projects as new data and insights are uncovered
- Excited by the opportunity to play a key role in an established business with proven products, high calibre clients and huge ambitions to innovate and change even more lives for the better
- Work with our Client and Operations team to build the Positive brand with clients, and support the team to identify opportunities to deepen our client relationships

You will have:

- 4+ years' experience in product management developing and delivering digital products
- Experience in product management tools and techniques (e.g. story mapping, wireframing, clickable prototypes, interviewing, user story writing, agile delivery)
- A solid understanding of modern web and mobile technologies (e.g. front-end, back-end, native apps, cross-platform apps, RESTful APIs)
- Experience integrating third party platforms to create a high-quality user experience
- A portfolio of product development experience you can share with us to show us what you've done

It would be fantastic if you have:

- Experience of developing learning experiences, and working with learning content management platforms
- Experience working in B2B2C SaaS start-up/scale-up environments
- A relevant degree or product/technology qualification

Benefits

- Competitive salary
- Flexible and remote working

Interested? Send your CV and a covering letter outlining your interest in Positive and your suitability for the role to our HR team at: talent@positivegroup.org. **Please make sure you include the name of the role you are applying for in the subject line of your email.**

We are very keen to be as inclusive as possible and we highly encourage applicants from BAME and LGBTQ+ communities. As long as you have the necessary experience for the role, we want to hear from you!

The closing date for applications is 11:59pm Sunday 23rd May 2021.

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